

Sutton Staithe Broads Boat Recovery Club

Membership to Sutton Staithe Boat Recovery Club provides a 24 hour call out service to your boat and recovery by our purpose built tug to any boatyard within a 10 mile radius, your home mooring or back to our boatyard if your boat is stranded, immobile or taking on water.

We offer you peace of mind for up to six call outs per year and a 10% discount off next year's membership should you have no call outs within any one year.

Members to our club are entitled to a discount of 15% off of any repairs as a result of your breakdown and off an engine service if you want us to carry out your annual engine service.

Please remember that if at any time you feel you or your crew's life is in danger from sinking, fire or drifting into dangerous objects etc please call 999 and ask for the relevant service. Only call the emergency services if you feel it is of paramount important. All other calls we can deal with.

General Conditions

1. The boat is covered and not the owner. The Membership is not transferable but should you sell the boat during the twelve month membership period then any remaining full months will be refunded in full.
2. Any call out within the first 48 hours after Membership is taken out will be subject to a £50.00 call out charge.
3. You are covered for up to six call outs per year. Any call outs over the six will be charged at our usual rate of £50.00 call out charge and £75.00 per hour less 15% discount.
4. You must take all reasonable steps to prevent breakdown and your boat must not be sailed in a dangerous condition or until all recommended repairs have been carried out.
5. You must keep your boat properly maintained and serviced.
6. Your boat must have a current valid Insurance Certificate.
7. Your boat must have a current Boat Safety Certificate.
8. Your boat must have the appropriate Broads Authority Licence
9. The information you have given to us, as far as you know, must be correct and complete. If you have failed to give us complete and accurate information or have not met the terms and conditions, this could lead to assistance being denied or your membership being invalid.
- 10.. We may cancel this membership by sending 7 days notice, by recorded delivery, to your last known address.
11. We endeavour to reach your boat as quickly and efficiently as we can but we may be delayed in reaching you if we are already on a call out or affected by adverse weather conditions, vehicle, equipment or system failures
12. The additional Propeller service covers recovery of your boat, lift out and removal of fouling object and relaunch of your boat at nearest available boatyard
13. Our service covers you on the areas of waters covered known as the Norfolk Broads

General Exclusions

1. We will not provide assistance in connection with any failure or domestic electrical systems, domestic appliances or plumbing on board the vessel.
2. Your boat is not covered for operator failure or neglect
3. Abusive language or threats to our staff will result in calls disconnected or engineers leaving the site. We reserve the right to charge you for any parts fitted or any charge out cost in the event that a call has been discontinued in this manner.

Sutton Staithe Broads Boat Recovery Club

Application for Membership

Full Name

Address

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Post Code

Telephone Mobile

Email Address

Name of Boat

Make..... Reg No.....

Model.....Year

Length.....Engine Type

Date of last Engine Service

Date of Boat Safety Certificate

Construction of Hull GRP/wood/Steel/Cement

Home Mooring Site.....

Fee Paid £100.00

Propeller Cover £40.00 Y/N

Total Paid

Copy of Insurance Enclosed Y/N

Copy of Boat Safety Enclosed Y/N

Payment can be made by Bank Transfer, Cheque, Card or BACS

Sort Code: 09-01-50 Account Number: 06238572



Sutton Staithe Boatyard Ltd

Sutton Staithe, Sutton, Norwich, Norfolk, NR12 9QS

Tel: 01692 581653 E-mail: ssboatyd@paston.co.uk

Website: www.suttonstaitheboatyardco.uk

SUTTON STAITHE BROADS BOAT RECOVERY CLUB

Dear Customer

Our Boat Recovery Service is now in its second year of providing a service for our Members.

Our membership fee remains at £100.00 per year for total peace of mind where ever you are, and that you will not be left stranded by the breakdown of your boat. We will guarantee to come and recover your boat with our purpose built tug, towing you to either, a boatyard of your choice (within 10 miles), your home mooring or our own boatyard 24 hours a day.

For an additional £40.00 P/A we will also cover and resolve prop fouling problems. This will include towing you in, lifting your boat and clearing the prop, (inspection of the prop) and relaunch.

**We can of course still attend your boat if you are not a member, but then the following charges would apply,
Call out £50 in working hours/£100 when closed, and £75.00 an hour**

Please find enclosed our Application form and Terms and Conditions.

If you have any queries or require any further information please contact Rob at Sutton Staithe Boatyard on 01692 581653.

Best wishes

Robert Frearson